

October 1, 2007

Kenton,

I wanted to write this letter of appreciation for a job well done! Ty and I love our new kitchen, bar and bedroom. Before starting the remodel, I was preparing myself for an ordeal. I work out of my home and have small children. I expected awful dust, unbearable noise and an all around miserable few months. I was so surprised at how clean and fun the process was. I did get some dust and noise, however, your crews cleaned up each night after finishing their work. All of the workers were friendly and fun to have around. They were on time and very courteous of me, the kids and even my nosy little dog. I would do it all over again without hesitation.

The transformation of this house is amazing. Our home is so much more functional and beautiful than before. I appreciate your attention to our budget and the timeline. In our case, we found out during the process that the previous owner did not pull a permit when he finished the basement. Your familiarity in these matters helped that to become a small set back instead of a major event in our remodel process. I encourage anyone thinking about a remodel to consider the many years of experience that you have with these issues. They can make or break a project of this magnitude and I am so glad that you were able to help us resolve the problem without prolonging the job for very long.

Ricky was wonderful too! The design choices that she helped us make are beautiful. We truly have a model home kitchen! I can't wait to use her expertise more through the rest of our home.

Thank you again for a wonderful experience and beautiful result. You are truly gifted in your work. I already miss your early morning phone calls and hope we can be in touch soon!

Sincerely,

Jessica & Ty Touchard