

Kenton and Ricki Pass,

March 9, 2007

I wanted to write and let you both know how pleased we are with our new custom home you built for us. We have been in the home for over a year now and continue to be impressed in the quality of design, construction, materials, and craftsmanship that is evident throughout the house.

We went through this process several years ago with another builder and it was a nightmare. They not only cut corners in the construction phase but took over a year doing warranty work which never was completely finished. You can imagine that when we started this process again we were very nervous, cautious, and skeptical about working with another builder.

They say that any relationship that is strong and lasting is built on trust and respect.

From planning, building, and follow up after we moved in we knew you took pride in building a quality home and wanted to exceed our expectations.

Mr. and Mrs. Pass, you did just that!

Building our custom home took many hours of decision making and changes but through it all you remained flexible, helpful, and supportive. We had a great time working with you and even your subcontractors.

I would highly recommend you to anyone looking to build a custom home or re-model an existing home.

Kenton and Ricki, thank you for building our dream home, doing what you said you would do, taking pride in your work, and earning our trust and respect.

Sincerely,

Rob and Maureen Taylor