

Kevin D. Ryon  
1645 Golden Hills Rd  
Colorado Springs, CO 80919  
March 21, 2007

Kenton Pass  
Owner  
Kenton Pass & Company  
708 North Tejon St. Suite 200  
Colorado Springs, CO 80903

Subject: Referral Letter for Outstanding Work Accomplished

I would like to thank not only you but also all of your sub-contractors for the job you performed at my house after the sewer problem we had in our basement.

The sewer injector pump failed and caused a massive back-flow problem in the downstairs bathroom and spare bedroom which caused carpet, dry-wall and tile to be pulled out of the entire basement. My house looked like a disaster area. It was unusable for my family and Air Force Cadets that use the basement on a weekly basis.

Your team came in and surveyed the damage, setup a plan to get the work accomplished and completed the entire job in minimal time. The drywall was replaced and repainted, the floors were retiled and re-carpeted and all of the trimmings and doors were touched up and looked like they were all brand new. The place looks awesome.

The best part about the whole ordeal is that we were never inconvenienced throughout the entire process. You handled getting the sub contractors into the house and locking up when they were finished. I appreciate your excellent assistance, caring for our well being and support throughout this ordeal. I would recommend you and your company for any construction type job any day of the week and you will be the only contractor on my list of recommendations anytime I hear somebody is looking for one. Great job Kenton.

Sincerely,

Kevin & Barbara Ryon  
1645 Golden Hills Rd.