

Ron and Karen Romero
1517 Alamo Avenue
Colorado Springs, CO 80907

January, 2004

To: Kenton and Rickie Pass

Re: Kitchen Remodel

It has been nearly one year since we embarked on a complete remodel of our kitchen/dining room. After having lived in the new kitchen and dining room now for more than just a few months, I still walk into the area with awe. It is beautiful.

When we began our work together, my two vision words were warmth and inspiration. You took my many years worth of collecting pictures of what I really liked in a kitchen and designed the space that is inviting, warm and in its own simplistic way, inspiring! Many of our friends and family call it the "Better Homes and Garden" kitchen!

There were several key points that helped to make this a very easy project for us. First, you explained what we should expect and you were on site every day! We knew you would inspect the work each day and make sure the site was left clean and orderly. Second, there were times you simply weren't satisfied with work and had it redone until you felt it was perfect. That assured us we were in good hands! Lastly, if there was anything we were concerned about, you addressed it immediately.

Thank you again, for creating such a wonderful living space for us. It definitely exceeded our own expectations.

Warm regards,

Ron & Karen Romero