

August 2, 2007

To Prospective Clients of Kenton and Ricky Pass:

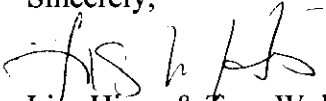
We had found a "fixer-upper" in the North End, which is what we could afford in this very desirable neighborhood. From my perspective, there were two possibilities: the dream house or the money pit. This house was not just in need of updating. It had many awkward features that turned off many other potential house buyers who walked through. For example, the kitchen could only comfortably fit one person at a time, there was minimal countertop and cabinet space, the master bedroom and bathroom had only half of a wall, etc. This is how we became acquainted with Kenton and Ricky Pass.

Given our lack of knowledge in house remodeling, we wanted to discuss with a contractor to see if our visions were realistic before we made an offer on the house. Kenton went through each room of the house with me, and we discussed the general changes we would like to make to the house. Kenton was confident yet realistic in what could be done, so we went through with the house purchase. We had never met Kenton prior to this nor had we seen any of his previous jobs, so it was a bit risky.

We were extremely eager to move into our new house as soon as possible, since we had changed our job situation and sold our old house. Kenton and his crew started the day that we acquired the new keys. I had the impression that it was a project that they were just as eager to see when it was completed. There wasn't a day that went by that someone wasn't in the house doing something. As the old walls came down, various surprises were uncovered in this 1914 house. They had to think creatively to accommodate our visions, such as move the heating ducts, create another entry into the basement, etc. Ricky was also instrumental in facilitating these changes. She also advised us on how to make changes that would be consistent with the style of this unique antique house. Both Ricky and Kenton are perfectionists to the very last detail.

The whole project took less than 3 months, which was not more than we had anticipated. Throughout the entire process, we were always kept up-to-date on the progress. Once it was completed, it was exactly what we wanted. There is no doubt that our investment has paid off. We love our new home and have no intentions of selling it in spite of the profit that we could make. We are thankful to Kenton and Ricky for helping us to create our ideal home. We would use Kenton and Ricky for any future remodel projects and would highly recommend them to others.

Sincerely,



Lisa Hines & Tom Wolkow  
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