

June 22, 2000

Kenton Pass, President  
The SawHorse Company  
120 N. Tejon Street, Suite 209  
Colorado Springs, CO 80903

Re: Remodeling Contract for 844 Loma Point

Dear Kenton:

Ruth and I wanted to let you know how very pleased we were with the remodeling work performed by your Company. The Sub-Contractors you provided were efficient and knowledgeable craftsmen who performed their tasks with pride and in a professional manner. They were clean, hard working, and had pleasant personalities.

As you know, there was a problem with one wall when it was supposedly completed. We had concerns about how much trouble it was going to be to have the problem corrected. When you saw the wall after it was painted, you immediately agreed that it was not acceptable. You had the problem area removed and rebuilt as soon as possible without a single word about charging us for any additional costs. What a pleasant relief that was to us, no haggle, just do the job right!

It was a pleasure doing business with you and we would hire your Company to perform work for us again if the opportunity arose.

During the course of your work for us, we recommended your Company to other Homeowners in our Community. We highly recommend The SawHorse Company to anyone interested in obtaining an honest, professional, competent contractor. You are welcome to use us as a reference.

Sincerely,

Handwritten signature of Ruth L. Hermes and Lowry H. Hermes in cursive script.

Lowry H. & Ruth L. Hermes  
844 Loma Point  
Colorado Springs, CO 80906