

Brian and Gail Cage
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After purchasing a home in Colorado Springs in June 2006, we began working with a contractor and architect on plans to convert an existing 2-car garage to a larger 3-car space with a widened driveway and retaining wall. The architect generated excellent detailed plans in a timely manner, and obtained the required building permits, but we ran into trouble getting the contractor to deliver a bid. After waiting nearly 3 months, our contractor's bid was finally presented, but was unacceptably overpriced and delayed to the point that we'd lost confidence that we could proceed in a timely and trustworthy fashion. With winter approaching, we rejected this bid and were ready to abandon the project when our architect recommended Kenton Pass & Co.

Kenton responded to our initial phone call within a day and met with us immediately to discuss the project. Kenton delivered an acceptable bid to us within 10 days, and we were quickly back in business with our garage expansion.

The project had certain challenges which concerned us: relocating gas, electric, telephone and cable utilities, excavating in a city-designated hillside area, and working during what would become an extremely cold and snowy winter season. These challenges were met and handled in a manner above and beyond our satisfaction, due in large part to Kenton's personal commitment to doing the job right the first time, dealing with Mother Nature and other obstacles in a predictable and professional manner. Our garage expansion project was completed on time in less than 12 weeks, and Kenton has kept in touch to make sure that we remain completely satisfied with the result, which we're happy to say we are.

Throughout the project, we were particularly impressed with Kenton's personal and professional manner, his choice of top-notch reliable subcontractors, his attention to detail, and his open, candid, and constantly available communication style. Kenton went to great lengths to keep us up to date with our project's status, and promptly addressed any issues and questions. Our neighbors never expressed any negative comments during construction, and we've received nothing but compliments from our friends and neighbors admiring our newly expanded garage and driveway.

We highly recommend Kenton Pass & Co. to anyone considering a home remodel or addition, or complete new home construction. We doubt that any customer would not be genuinely pleased with the product and service that Kenton can deliver.

Sincerely Yours,
Brian and Gail Cage